

# WHO WE ARE

The Center is a nonprofit organization breaking the cycle of homelessness through radical hospitality, creating safe and supportive communities.

We envision an equitable world where the power of community prioritizes the health, housing, and dignity of every person.

# WHAT WE DO

#### **E6 Street Outreach**

Our Outreach Team is comprised of a mental health clinician, case manager, outreach strategist, substance abuse expert, and a nurse practitioner from Saban Community Clinic. The team builds trusting relationships with people living on our streets to help them achieve their wellness and housing goals.

### **Community Wellness**

On-site, the Wellness Team provides mail service to nearly 400 people, sees 80-100 people a day for morning coffee, food, phone-charging, and an overall check-in to assess people's needs. During COVID, wellness groups occur on our open-air patio to build community and end isolation. The team has also started a new weekly Recovery Group.

#### **Rapid-Rehousing**

Rapid-Rehousing prevents people from becoming chronically homeless by helping individuals return to permanent housing as fast as possible. Reunifications with family are part of the problem-solving approach. Each year, this program

supports 85+ individuals.

More program descriptions on the back...

thecenterinhollywood.org



# WHAT WE DO

## **Recovery Re-Housing**



Recovery Re-Housing focuses on moving people in Project Roomkey, and who are more susceptible to contracting COVID-19, into permanent housing. We link clients to community resources that enable them to achieve housing stability for the long-term. Recovery Re-Housing can provide up to eighteen months of case management and financial assistance to help people maintain housing and improve their overall health. In the first half of 2021 the team helped move than 35 people move into permanent housing.

### Flourishing in Housing

Flourishing in Housing supports housing retention and ends isolation by providing an engaging and supportive community for people who have moved into permanent homes. Space is created online and in-person for participants to share their struggles and successes in housing. Ambassadors who have lived experience give back to the community with their time, talents, and workforce development skills. This two-person team provides housing retention support to over 75 community members.

## **Coordinated Entry System (CES)**

The Center staffs a three-person Coordination Team; providing resource coordination for The Hollywood and Midtown Communities as well as specialized engagement with local landlords willing to provide reasonably priced and market-rate housing to Center clients. This team engages with over 70 community partners weekly.

#### On-Site Health Clinic

The Center partners with Saban Community Clinic to operate an onsite health clinic. Specialties available to clinic patients include wound care, HEP C and HIV treatment, and gender-affirming care. Individuals also receive support scheduling appointments with specialists and behavioral health providers, transportation support, medication management, and medical case management. The clinic provides over 80 appointments each month.

### **Intensive Case Management (ICMS)**

The Center supports 210 families and individuals with housing location and retention support. Individuals in this program have complex medical needs and were formerly frequent utilizers of county hospitals and public resources. Through this program, individuals are stabilized in housing and connected to healthcare, mental healthcare and community engagement opportunities for as long as they need.

## **Payee Services**

The Center supports 26 people with managing their monthly social security income. Checks from Social Security are sent directly to The Center. Our team ensures that all bills are paid and virtually sends remaining funds to participants' debit cards on a monthly, bi-weekly, or weekly basis. Participants may also choose to work with staff on savings plans and long-term financial goals to support independence.

# **More Impact Stats COVID-19 Impact**

• In 2019 the Outreach team met with 475 people. In the first half of 2020 that increased to 1330 people.

#### **Vaccinations**

• Over **250 people are** fully vaccinated after attending our COVID-19 clinic run in partnership with LA County Department of Health Services.

#### **Fun Fact**

We're well-known for our coffee hour. We welcome you to join us in this safe, often joyous space, when we fully reopen and it is safe to have everyone on site again.

