

Additional Housing Programs available through CalWORKs:

PERMANENT HOUSING

4- Month Rental Assistance
Provides a Rental Subsidy for
4 consecutive months

- Must be living in non-subsidized housing
- May receive the subsidy for an additional 4 months (for a total of 8 months) if participating in Family Stabilization Program. (For GAIN participants)

Moving Assistance

- Provides up to \$2,500 to pay for:
 - Move-In costs (ex. security deposits)
 - Moving costs (ex. Truck rental)
 - Purchase of stove and/or refrigerator
 - Utility turn-on fees required for gas, electricity or water. (For GAIN participants)

PERMANENT HOMELESS ASSISTANCE

Provides assistance to pay for:

- Security deposit costs to secure housing; and
- Utility turn-on fees for gas, electricity and/or water.



What other services are offered through CalWORKs?

Our Homeless Case Management Program helps determine your family's needs and available resources to you.

Homeless Services are also available to CalWORKs Families through the Coordinated Entry System (CES) for Families administered by Los Angeles Homeless Services Authority (LAHSA). The CES is a regionally coordinated system of care that provides rapid re-housing, homeless prevention, and ongoing case management to homeless families, and families that are at-risk of becoming homeless.

What other benefits can I get?

DPSS also offers nutrition and healthcare assistance to homeless individuals and families.

CALFRESH PROGRAM

- Provides a food benefit for individuals or families who have limited income and resources.
- Provides access to prepared meals from participating restaurants for homeless, elderly, or disabled individuals.

MEDI-CAL

Provides comprehensive medical coverage for individuals and families with low income or who are unable to afford the cost of their medical care.

How can I apply?

ONLINE

BenefitsCal.com

Visit BenefitsCal.com to apply for CalWORKs, General Relief, CalFresh, and Medi-Cal benefits. (Application may also be downloaded)

IN PERSON

To apply in person, visit any DPSS District Office or outreach site. Visit our website to find a DPSS office near you.

PHONE or U.S. MAIL

To apply over the phone or request applications, please call the Customer Service Center (CSC): **(866) 613-3777**
Open Monday-Friday 7:30 a.m. - 7:30 p.m.,
Saturday 8:00 a.m. - 4:30 p.m.

For assistance on weekends, holidays, or after hours, contact the INFO Line of Los Angeles at 211.

If you are disabled and need assistance, please call the ADA Hotline at (844) 586-5550.

PA 6266 (04/2022)

HOMELESS SERVICES

DPSS offers financial, food, healthcare, and housing programs/services that can help.



dpss.lacounty.gov



Are you homeless or at risk of becoming homeless?

DPSS offers financial, food, and healthcare help. We have housing programs and services that you may be eligible for.

FIRST, you must apply for one of our financial assistance programs

- GENERAL RELIEF (GR)
- REFUGEE CASH ASSISTANCE (RCA)
- CalWORKs

SINGLE OR COUPLE WITH NO DEPENDENTS

What is General Relief?
Temporary Cash Aid of up to \$221 per month, for a single individual.

Who Qualifies?
Adults and certain legal residents who are ineligible for federal or state programs.

Through our **General Relief Opportunities for Work (GROW)** Program, you may be eligible to receive:

- Employment Development
- Education Services
- Training Services
- Domestic Violence
- Substance Use Disorder
- Youth Services

If you are deemed Unemployable and potentially eligible to Supplemental Security Income (SSI), we offer SSI Advocacy Services through the Department of Health Services' County-wide Benefits Entitlement Services Team (CBEST).

What Housing Programs are available when you apply for GR?

EMERGENCY HOUSING

- Emergency Shelter assistance while your case is in "pending" status.

What Housing Programs are available once my GR case is approved?
You may be eligible to our GR Housing Subsidy Program.

GR HOUSING SUBSIDY PROGRAM

- Provides a rental subsidy of up to \$475 + \$100 contribution from your GR monthly grant and
- Move-In Assistance of up to \$500 (once-in-a-lifetime)



REFUGEES

What is Refugee Cash Assistance (RCA)?
Temporary Cash Aid for refugee adults or couples who are not eligible for other financial assistance.

Who is eligible?
DPSS can help you determine if you qualify as a Refugee.

FAMILIES WITH MINOR CHILDREN OR PREGNANT

What is CalWORKs?

- Temporary Cash Aid and
- Employment Focused Services

The amount your family receives depends on your income, resources, and family size.

Who Qualifies?
Families with minor children or pregnant who have income and property below the State maximum limit for their family size.

What other types of services will my family receive?
Once your CalWORKs case is approved, and your case includes an adult who is Welfare-to-Work eligible, you will be referred to our **GAIN** program.

- Through our **GAIN** Program, you may be eligible to:
- Family Stabilization
 - Home Visiting Program
 - Employment Services
 - Educational Services
 - Transportation
 - Child Care
 - Ancillaries
 - Mental Health
 - Substance Use Disorder

And more...

Ask your GAIN Worker for more information about these services.



What Housing Programs are available through CalWORKs?

PREVENTION
Emergency Assistance to Prevent Eviction (EAPE)

- Pays up to \$5,000 for back due rent and/or utilities; and utility reconnection fees to cover multiple months back rent and/or utilities.

Permanent Homeless Assistance Arrearages

- Provides two months of back due rent when facing eviction. (Also available to RCA participants)

EMERGENCY HOUSING
Temporary Homeless Assistance (HA)

- Provides up to 16 days of temporary shelter payments. (Also available to RCA participants)

Temporary Homeless Assistance +14

- Provides up to 14 days of temporary shelter payments (For GAIN homeless families who have exhausted the Temporary HA Program)

Expanded Temporary Homeless Assistance

- May receive two 16-day lump-sum payments for a total once-in-a-lifetime maximum of 32 days. (Available to applicants who are victims of Domestic Violence).

