

APPLY FOR

CalFresh

Food Assistance

CalWORKs

Cash Aid for Families

Medi-Cal

Health Coverage

General Relief (GR)

Cash Aid

Visit
BenefitsCal.com

CUSTOMER SERVICE CENTER

TOLL FREE
866-613-3777

M - F / 7:30 a.m. - 7:30 p.m.
Sat. / 8:00 a.m. - 4:30 p.m.



Do you need help because of a disability?

Please contact the ADA Hotline at



844-586-5550

M - F / 8 a.m. - 5 p.m.

Save **time.** Go **online.**

 **BenefitsCal**
Together we **benefit.**

BenefitsCal.com

is a new website for customers to **apply** for, **view**, and **renew benefits** for health coverage, food and cash assistance.

HOW-TO GUIDE FOR BENEFITSCAL.COM

USER LOGIN

1. Click on **Log In**.
2. Enter your **Email** and **Password** or click **Create Account**.

IF YOU DO NOT REMEMBER YOUR PASSWORD

1. Click on **Log In**.
2. Click on **Forgot Your Password?**
3. Follow the instructions on the screen to reset your password.

LINK YOUR BENEFITSCAL ACCOUNT TO A CASE

1. On **Things to do** section
2. Click on **Link a case** hyperlink.
3. Enter the **Date of Birth** (MM/DD/YYYY) and **Zip Code**.
4. Select and enter either
 - a. **Last 4 digits of SSN**
 - b. **EBT Number**
 - c. **Case Number**
5. Click **Next**.

HOW TO UPLOAD DOCUMENTS

1. Select **Documents** or **I want to upload a new document** from the **User Dashboard**.
2. Click on **Upload a Document**.
3. Select the **Case/Application #**.
4. Select a **Person**.
5. Select the **Document Type**.
6. Select **Choose a File** and select the document to upload.
Note: Mobile User – Take a photo of the document then click **Use Photo** or **Retake** to take another photo.
7. Confirm images are ready for upload.
8. Click **Choose Another File** to upload additional documents.
9. Click **Upload** to upload the document.
10. A confirmation receipt will display on the screen.



HOW TO RENEW BENEFITS

1. From the Dashboard, select the **Renewal** tile.
2. Review the renewal date and summary of steps. Click the **Begin** button.
3. Review the sections and the status for each section. Click the **Start** or **Begin Next Section** button.
4. Follow the alerts on the screen to verify or change your personal information. **Review** the 'Rights and Responsibilities and Other Important Information' section.
5. If you are receiving CalWORKs, **select** the Welfare-to-Work Informational Notice checkbox to confirm.
6. Enter **Head of Household** information. Enter the **signature** of the spouse, domestic partner, or other parent by entering their information. Click the box to **electronically sign** the renewal. Click the **Submit Signature** button to continue.

Scan the QR code to learn how to use BenefitsCal.

