



2016 Agency Overview

About 1736 Family Crisis Center

1736 Family Crisis Center's (1736 FCC) mission is to comprehensively help children, women, men and families through crisis circumstances, including domestic violence, homelessness, abuse, neglect, poverty, substance use, post-traumatic stress disorder, and distress, and to improve their prospects for long-term housing, safety, survival, financial stability, and success. The organization was founded in 1972 as a community outreach effort to shelter young girls and boys who were sleeping on South Bay beaches. In the course of this work, we began to receive many calls from battered women seeking help. The agency responded by opening an emergency domestic violence shelter in 1981. In 1984, we established the first – and for nine years the only – transitional domestic violence shelter in Los Angeles County that offered a clinically-based program.

Since the early 1980s, the agency's services have continued to expand throughout greater Los Angeles in response to community need. Today, 1736 FCC operates a wide range of programs serving diverse clientele, reaching approximately 6,000 individuals annually. In addition, the agency provides community outreach and education in schools, hospitals, medical clinics, police stations, community fairs, social service agencies, and similar settings to promote awareness of domestic violence and homelessness and offer linkages to available resources. Each year, we reach approximately 25,000 individuals through direct services and community educational outreach. Services are provided free of charge in English and Spanish.

Program Impact and Outcomes



For 44 years, 1736 FCC has developed and expanded services to address the growing needs of individuals and families facing domestic violence, poverty, homelessness, and other life difficulties. Program effectiveness is measured by assessing clients' progress toward their individual goals, and/or when a family unit successfully maintains stability as a result of the parent/caretaker having a steady income or other form of ongoing support. Reviews are conducted to ensure that client service plans and activities are on track.

Clients are encouraged to provide program feedback through an anonymous survey tool, and are encouraged to communicate with staff regarding any aspect of service delivery so that we can include their feedback in program changes and modifications to ensure the greatest level of client and program success. Approximately 85% of clients successfully reach the goals they set for themselves, often making lasting life changes that significantly improve and enhance the quality of their lives.



Community Need

Community demand for our life-saving services from abused/runaway youth and victims of domestic violence continues to rise at alarming rates. Calls to our 24-hour crisis and suicide hotlines have more than doubled in the last five calendar years, going from 2,074 calls in 2009 to 5,292 calls in 2015.

The number of domestic violence survivors requiring legal services has significantly increased from 41% of clients (both shelter and outpatient) in 2010 to 68% of clients in 2014.

We continue to see frighteningly increasing numbers of sexually trafficked women and youth, including many runaways who are preyed upon within the first 48 hours after leaving home; in fact, we are serving sex trafficking victims, both boys and girls, who are as young as 10.

Our community and street outreach activities continue to reveal the enormous demand for crisis intervention, housing, employment and other services from Veterans and their families who are homeless or on the brink of homelessness.

Agency Headquarters:

2116 Arlington Avenue, Suite 200
Los Angeles, CA 90018 (323) 737-3900

www.1736fcc.org info@1736fcc.org

South Bay Locations:

21707 Hawthorne Blvd., Suite 300
Torrance, CA 90503 (310) 543-9900

1044 Figueroa Street
Wilmington, CA 90744 (424) 772-5668

24 Hour Suicide/Crisis Hotlines:

(213) 747-6434 (213) 222-1237
(310) 379-3620 (310) 370-5902
(562) 388-7652



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Programs and Services

1736 FCC programs and services operate under trauma-informed care practices, where upon assessment by qualified case managers, specific supportive services are provided tailored to individual client needs.

- ♥ **24-Hour Suicide/Crisis Hotlines:** 1736 FCC's five suicide/crisis hotlines are professionally staffed 24-hours a day to assist callers with counseling and referrals and begin the shelter intake process as necessary.
- ♥ **Domestic Violence Shelters:** Our four confidentially-located domestic violence shelters provide safety and refuge for domestic violence survivors and their children (ages birth through 17) while staff help them develop plans for safe and stable futures. Comprehensive services include counseling, legal assistance, permanent housing assistance through a rapid-rehousing model, life skills training, parenting education, job development and placement services, financial literacy education, advocacy and referrals to other specialty services.
- ♥ **Domestic Abuse Response Team (DART) Program:** As part of the Los Angeles Police Department's DART program, advocates are stationed at the LAPD Harbor Division and work alongside officers to provide ride-along, on-scene crisis response in homes and hospitals to victims of domestic violence (and their children).
- ♥ **Shelter and Supportive Services for Human Trafficking Victims:** Through a grant from the California Office of Emergency Services, Human Trafficking Victim Assistance Program, 1736 FCC provides support for human trafficked victims, particularly women and children who have been devastated by sexual exploitation. Program staff have worked closely with Homeland Security/ICE to determine the best possible way to integrate human trafficked victims into the area's domestic violence shelter system. We are currently working with Homeland Security/ICE and partner provider agencies under this new contract.
- ♥ **Emergency Youth Shelter:** 1736 FCC Emergency Youth Shelter Program is one of only five licensed, non-DCFS restricted emergency shelters in LA County that accepts runaway, homeless, and abused boys and girls ages 10 through 17 directly from the streets. The program addresses immediate critical needs of homeless youth with the goal of helping them return home when appropriate, or find stable alternative living arrangements when their home is not safe.
- ♥ **Community Service Centers:** The agency's four Community Service Centers (Los Angeles, Torrance, Long Beach and Wilmington) provide outpatient mental health counseling, employment services, case management, and assistance with paying utility bills, among other supportive services for low-income individuals and families.
- ♥ **FamilySource Center Program:** Where low-income families and disadvantaged youth receive supportive services focused on two critical objectives: increasing family income (IDAs, financial literacy, EITC and other tax credits) and increasing child/youth academic success (educational and arts enrichment, tutoring, STEM, and college- and career-bound programming).
- ♥ **Legal Services:** 1736 FCC provides comprehensive, no-cost legal response and court representation so that low-income clients can easily access legal services and be adequately represented in court. Licensed staff attorneys assist clients with court representation, restraining orders, child custody/visitation, divorce settlements, child support, benefits access, credit repair and other necessary legal assistance.
- ♥ **Veteran Services:** Since October 2013, our Veteran Families Program has served 769 households (1,206 adults and children altogether as of December 2015), and prevented or ended the homelessness of these very low-income Veteran families. Services often begin on the streets where staff assist with housing needs while offering other supportive services such as employment services, education services, legal services and connections to VA benefits.



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